

## Terms & Conditions

These terms and conditions are a legally binding agreement between Robocrate Pvt. Ltd. and the users (You) of the Website, Products and services, as described below.

This agreement explains all the necessary points pertaining to our terms and conditions and may be modified by Robocrate from time to time. This agreement (inclusive of all terms and conditions) applies to all types of visitors, users, others who access the website (“Users”) and buyers of Robocrate products and services.

Please ensure that you read through all the terms & conditions and fully understand the contents of this agreement. If you have any doubts or questions about your rights and obligations which could result from your acceptance to our agreement, kindly get in touch and consult with us.

By using or accessing our website, you signify that you have read through, fully understood, and agreed to abide by this agreement and have given your consent to us for the collection and use of your information as per our privacy policy.

- Our Company

Robocrate Pvt. Ltd. is a company registered at Eden Gardens, Nisarg Rd, Opp. Sachin Tendulkar Gymkhana, Mahavir Nagar, Kandivali West, Mumbai, Maharashtra 400067. We operate the website “Terms & Conditions

These terms and conditions are a legally binding agreement between Robocrate Pvt. Ltd. and the users (You) of the Website, Products and services, as described below.

This agreement explains all the necessary points pertaining to our terms and conditions and may be modified by Robocrate from time to time. This agreement (inclusive of all terms and conditions) applies to all types of visitors, users, others who access the website (“Users”) and buyers of Robocrate products and services.

Please ensure that you read through all the terms & conditions and fully understand the contents of this agreement. If you have any doubts or questions about your rights and obligations which could result from your acceptance to our agreement, kindly get in touch and consult with us.

By using or accessing our website, you signify that you have read through, fully understood, and agreed to abide by this agreement and have given your consent to us for the collection and use of your information as per our privacy policy.

- Our Company

Robocrate Pvt. Ltd. is a company registered at Eden Gardens, Nisarg Rd, Opp. Sachin Tendulkar Gymkhana, Mahavir Nagar, Kandivali West, Mumbai, Maharashtra 400067. We operate the website “<https://robocrate.in/>”.

- Trademarks

All page headers, graphics, logos, service names, etc. available/posted on our website are trademarks of Robocrate Pvt. Ltd.. We don't give any rights to any party or user to use our trademarks – service & product names, logos, graphics, other information posted on the website without a written permission of Robocrate.

- Copyright & Content

Any content like logos, graphics, pictures, textual, audios, videos and data made available on the website are properties of Robocrate Pvt. Ltd. and have been protected by copyright laws. The information, content (as mentioned above) made available through the website is the exclusive property of Robocrate Pvt. Ltd., protected by the copyright laws. Robocrate Pvt. Ltd. reserves all rights of the content being posted on the website and the content not expressly granted on the website.

- User Login Credentials

You are solely responsible for your login and password credentials. Please do NOT share your user login and password with anyone and ensure that your login credentials are NOT misused by anyone.

- Guarantee/Warranty

All our parts are covered by different warranty periods which are shown on respective pages, indicating that products are free from any defects in materials and workmanship. For products like electronic parts, the warranty is covered only when the full batch of an

item is defective. If defects arise during this period, we will at our option, repair or replace the goods purchased. Our liability under this warranty is subject to us being satisfied that the material is faulty due to poor materials or workmanship. We will not be responsible for any damage caused by incorrectly connecting or improper use of the material. Furthermore, we will not be liable for any damage to third party or attached equipment to which these products are used.

All decisions regarding the warranty acceptance will be taken by Robocrate and shall be accepted by customers. Robocrate Pvt. Ltd. may or may not charge for repairs and return shipping if the item's warranty is void due to any reasons.

- Terms and Condition of Sales

Unless it is explicitly agreed in writing, the conditions as set out below apply to all transactions for the sales of goods and materials, design services by Robocrate Pvt. Ltd. to the buyers of goods and/or Services.

These conditions apply to all orders placed with Robocrate Pvt. Ltd. by the buyers. The acceptance by Robocrate Pvt. Ltd. of any order is conditional upon the acceptance of these conditions by the buyers, which shall override all other terms and conditions inconsistent herewith – whether expressed, implied or including terms, conditions or stipulations contained in the buyer's purchase order or other form of writing or otherwise stipulated by a buyer with variances or additional to these Conditions. The same shall not be binding upon Robocrate Pvt. Ltd. unless specifically accepted and signed by Robocrate Pvt. Ltd.

The acceptance of a purchase order by Robocrate Pvt. Ltd. cannot be construed or implied to create an obligation on Robocrate part to accept subsequent purchase orders for any of the goods and/or services.

- Prices

The prices of the Goods or Services are the prices contained by Robocrate non-binding quotation or are the current list of prices as displayed on the website. The Tax is not included in prices. However, these prices are exclusive of delivery, packaging, carriage, insurance, customs duties which may be charged (unless specifically mentioned).

Robocrate Pvt. Ltd. reserves all the rights to adjust the prices of any products/services at any point in time.

For all international users of Robocrate, pricing should be strictly in USD/EURO/GBP. If an order is checked out in INR, the order is invalid.

- Payment of Goods/Services

Unless a credit account has been set up prior to sale, a payment is due prior to shipment of the Goods or performance of services. In the case of an approved credit account, the payment is required to be made not later than 30 days after the date of the invoice.

- Delivery of Goods

Delivery charges are applicable to all orders unless goods are picked up directly from one of our premises. A delivery occurs when the Goods are handed over to the buyer, a courier company or a delivery representative. Delivery dates quoted are approximate only and Robocrate Pvt. Ltd. will not be liable for any delay in the delivery of the Goods.

If the buyer fails to take delivery of the Goods or fails to give adequate delivery instructions & it returns to Robocrate Pvt. Ltd., then Robocrate Pvt. Ltd. reserves all the rights to decide whether to resend the parcel or not.

Any claim by the buyers or users for non or incorrect delivery must be advised to Robocrate Pvt. Ltd. within 10 days of a goods receipt.

- Risk and Property

A risk of damage to or a loss of the goods passes on delivery or – if a buyer fails to take delivery without a good cause at the time when the delivery is tendered.

The title to and the property in the Goods does not pass to a buyer until Robocrate Pvt. Ltd. has received a full payment of the price and all other sums due to Robocrate Pvt. Ltd. from the buyer.

- Limitation of Liability

All buyers shall accept the sole responsibility for and Robocrate Pvt. Ltd. shall not be liable for any use of the goods by the buyers. Robocrate Pvt. Ltd's agents, employees and buyers shall hold Robocrate Pvt. Ltd. harmless and fully indemnify against any claims, costs, damages, loss, and liabilities arising out of such use.

Robocrate Pvt. Ltd. is not liable to any of the buyers because of any representation, or any warranty (expressed or implied), conditions or other terms, or any duty in common law, or under the expressed terms of the Contract, for : (a) any loss of profit, business contracts, opportunity, goodwill, revenue, anticipated savings, expenses, costs or similar loss; and/or (b) any indirect, special or consequential loss or damage; and in the case of either paragraph (a) or (b) above whether caused by negligence, breach of contract, tort, or breach or statutory duty of Robocrate Pvt. Ltd., arising out of or in connect with the contract.

Any other liability of Robocrate Pvt. Ltd. to the buyers in contract, tort, negligence, breach of statutory duty or otherwise arising out of or in connection with the contract is limited to the price.

- Confidentiality Agreement

All users/buyers must always keep the confidential information acquired in consequence of the contract, including business correspondence, technical literature, except for information which is bound to be disclosed by law or to its professional advisers where it is necessary for the performance of their professional services.

The users agree not to disclose any confidential information of Robocrate Pvt. Ltd. to anyone, unless and until it is required to do so by law.

- User-Generated Content

User-Generate Content includes any comments, projects, forum posts or links directed to third party websites that users submit to Robocrate Pvt. Ltd.

Robocrate Pvt. Ltd. encourages every user to foster and heave up creativity by sharing art, works, and projects on Robocrate Pvt. Ltd. We also understand the need to protect the rights of users for their content – hence, users are responsible for protecting their rights of sharing content on the Robocrate website.

If you notice a violation of any of terms and policies with respect this agreement, we request you to please let us know/bring to our attention immediately, so that necessary steps can be actioned accordingly.

- Termination and cancellation of User Rights/Account

Robocrate Pvt. Ltd. reserves all rights to terminate and cancel user rights and account of anyone without giving a prior notice if a user doesn't comply with the mentioned terms and conditions.

- General

These conditions and the documents referred to in them, set out the entire agreement between the Parties and supersede any prior written or oral agreement between them

relating to the subject matter of the Contract and the buyers acknowledge that entering into the contract or agreement, it has not relied on any representation, not expressly set out in the contract.

If any provision of these conditions is held to be illegal, void or unenforceable, the legality, validity and enforceability of the remainder of the Contract are not to be affected.

Nothing in this contract excludes liability for fraud.

No person (either legal or natural) who is not a party has a right to enforce any term or condition of the Contract.

All suspected fraud causes are to be handed directly to the relevant authorities without exception.

Robocrate Pvt. Ltd. reserves all rights to change pricing even upon successful checkout after communicating with customers.

Subject to Mumbai Jurisdiction only.

”

- Trademarks

All page headers, graphics, logos, service names, etc. available/posted on our website are trademarks of Robocrate Pvt. Ltd.. We don't give any rights to any party or user to use our trademarks – service & product names, logos, graphics, other information posted on the website without a written permission of Robocrate.

- Copyright & Content

Any content like logos, graphics, pictures, textual, audios, videos and data made available on the website are properties of Robocrate Pvt. Ltd. and have been protected by copyright laws. The information, content (as mentioned above) made available through the website is the exclusive property of Robocrate Pvt. Ltd., protected by the copyright laws. Robocrate Pvt. Ltd. reserves all rights of the content being posted on the website and the content not expressly granted on the website.

- User Login Credentials

You are solely responsible for your login and password credentials. Please do NOT share your user login and password with anyone and ensure that your login credentials are NOT misused by anyone.

- Guarantee/Warranty

All our parts are covered by different warranty periods which are shown on respective pages, indicating that products are free from any defects in materials and workmanship. For products like electronic parts, the warranty is covered only when the full batch of an item is defective. If defects arise during this period, we will at our option, repair or replace the goods purchased. Our liability under this warranty is subject to us being satisfied that the material is faulty due to poor materials or workmanship. We will not be responsible for any damage caused by incorrectly connecting or improper use of the material. Furthermore, we will not be liable for any damage to third party or attached equipment to which these products are used.

All decisions regarding the warranty acceptance will be taken by Robocrate and shall be accepted by customers. Robocrate Pvt. Ltd. may or may not charge for repairs and return shipping if the item's warranty is void due to any reasons.

- Terms and Condition of Sales

Unless it is explicitly agreed in writing, the conditions as set out below apply to all transactions for the sales of goods and materials, design services by Robocrate Pvt. Ltd. to the buyers of goods and/or Services.

These conditions apply to all orders placed with Robocrate Pvt. Ltd. by the buyers. The acceptance by Robocrate Pvt. Ltd. of any order is conditional upon the acceptance of these conditions by the buyers, which shall override all other terms and conditions inconsistent herewith – whether expressed, implied or including terms, conditions or stipulations contained in the buyer’s purchase order or other form of writing or otherwise stipulated by a buyer with variances or additional to these Conditions. The same shall not be binding upon Robocrate Pvt. Ltd. unless specifically accepted and signed by Robocrate Pvt. Ltd.

The acceptance of a purchase order by Robocrate Pvt. Ltd. cannot be construed or implied to create an obligation on Robocrate part to accept subsequent purchase orders for any of the goods and/or services.

- Prices

The prices of the Goods or Services are the prices contained by Robocrate non-binding quotation or are the current list of prices as displayed on the website. The Tax is not included in prices. However, these prices are exclusive of delivery, packaging, carriage, insurance, customs duties which may be charged (unless specifically mentioned).

Robocrate Pvt. Ltd. reserves all the rights to adjust the prices of any products/services at any point in time.

For all international users of Robocrate, pricing should be strictly in USD/EURO/GBP. If an order is checked out in INR, the order is invalid.

- Payment of Goods/Services

Unless a credit account has been set up prior to sale, a payment is due prior to shipment of the Goods or performance of services. In the case of an approved credit account, the payment is required to be made not later than 30 days after the date of the invoice.

- Delivery of Goods



Delivery charges are applicable to all orders unless goods are picked up directly from one of our premises. A delivery occurs when the Goods are handed over to the buyer, a courier company or a delivery representative. Delivery dates quoted are approximate only and Robocrate Pvt. Ltd. will not be liable for any delay in the delivery of the Goods.

If the buyer fails to take delivery of the Goods or fails to give adequate delivery instructions & it returns to Robocrate Pvt. Ltd., then Robocrate Pvt. Ltd. reserves all the rights to decide whether to resend the parcel or not.

Any claim by the buyers or users for non or incorrect delivery must be advised to Robocrate Pvt. Ltd. within 10 days of a goods receipt.

- Risk and Property

A risk of damage to or a loss of the goods passes on delivery or – if a buyer fails to take delivery without a good cause at the time when the delivery is tendered.

The title to and the property in the Goods does not pass to a buyer until Robocrate Pvt. Ltd. has received a full payment of the price and all other sums due to Robocrate Pvt. Ltd. from the buyer.

- Limitation of Liability

All buyers shall accept the sole responsibility for and Robocrate Pvt. Ltd. shall not be liable for any use of the goods by the buyers. Robocrate Pvt. Ltd's agents, employees and buyers shall hold Robocrate Pvt. Ltd. harmless and fully indemnify against any claims, costs, damages, loss, and liabilities arising out of such use.

Robocrate Pvt. Ltd. is not liable to any of the buyers because of any representation, or any warranty (expressed or implied), conditions or other terms, or any duty in common law, or under the expressed terms of the Contract, for : (a) any loss of profit, business contracts, opportunity, goodwill, revenue, anticipated savings, expenses, costs or similar loss; and/or (b) any indirect, special or consequential loss or damage; and in the case of either paragraph (a) or (b) above whether caused by negligence, breach of contract, tort, or breach or statutory duty of Robocrate Pvt. Ltd., arising out of or in connect with the contract.

Any other liability of Robocrate Pvt. Ltd. to the buyers in contract, tort, negligence, breach of statutory duty or otherwise arising out of or in connection with the contract is limited to the price.

- Confidentiality Agreement

All users/buyers must always keep the confidential information acquired in consequence of the contract, including business correspondence, technical literature, except for information which is bound to be disclosed by law or to its professional advisers where it is necessary for the performance of their professional services.

The users agree not to disclose any confidential information of Robocrate Pvt. Ltd. to anyone, unless and until it is required to do so by law.

- User-Generated Content

User-Generate Content includes any comments, projects, forum posts or links directed to third party websites that users submit to Robocrate Pvt. Ltd.

Robocrate Pvt. Ltd. encourages every user to foster and heave up creativity by sharing art, works, and projects on Robocrate Pvt. Ltd. We also understand the need to protect the rights of users for their content – hence, users are responsible for protecting their rights of sharing content on the Robocrate website.

If you notice a violation of any of terms and policies with respect this agreement, we request you to please let us know/bring to our attention immediately, so that necessary steps can be actioned accordingly.

- Termination and cancellation of User Rights/Account

Robocrate Pvt. Ltd. reserves all rights to terminate and cancel user rights and account of anyone without giving a prior notice if a user doesn't comply with the mentioned terms and conditions.

- General

These conditions and the documents referred to in them, set out the entire agreement between the Parties and supersede any prior written or oral agreement between them

relating to the subject matter of the Contract and the buyers acknowledge that entering into the contract or agreement, it has not relied on any representation, not expressly set out in the contract.

If any provision of these conditions is held to be illegal, void or unenforceable, the legality, validity and enforceability of the remainder of the Contract are not to be affected.

Nothing in this contract excludes liability for fraud.

No person (either legal or natural) who is not a party has a right to enforce any term or condition of the Contract.

All suspected fraud causes are to be handed directly to the relevant authorities without exception.

Robocrate Pvt. Ltd. reserves all rights to change pricing even upon successful checkout after communicating with customers.

Subject to Mumbai Jurisdiction only.