

Shipping policy

Refund And Cancellation

Please read our “Refund and Cancellation Policy” very carefully. This rules was modified on 1 September 2021.

Refund

- How many days customers have to ask for a refund?
 - 3 days
- What are the conditions that must be met to issue a refund?
 - Product must be returned in its original packaging
 - Product isn't used or damaged
 - Product must have the receipt or proof of purchase
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- Do you issue refunds for items on sale (i.e. discounted)?
 - Yes, items on sale can be refunded
 -
- Can customers exchange a product with a new one?
 - No
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- How can users contact you for any questions regarding your Return & Refund Policy?
 - By email
 - By phone
 - By whatsapp
- Cancellation
 - Till what stage of the delivery process can the user initiate cancellation for their order?
 - Before dispatch of the order.
 - Can the customer contact you regarding the cancellation of their order?
 - Yes
 - How can users contact you for any questions regarding your Cancellation Policy?
 - By email
 - By phone

- By whatsapp